

The Bulletin

Newsletter for the Friends of Jenner House Support Group

No.38

June 2008

Support Your Surgery Campaign

The Government's plans to restructure NHS primary care are a significant threat to traditional General Practice and to the quality and continuity of care that is provided to patients. The plan to use commercial companies' risks destabilising locally and we feel these changes are not needed.

A big **Thank You** to the many hundreds who signed the NHS Birthday Card Petition in the support of the Practice showing how concerned you are about the threat that current Government policy presents to the surgery and to your healthcare.

This is a national campaign that the British Medical Association is promoting and your support is of great assistance in making your opinions known.

Staff

We are pleased to announce that Dr Alison Cooper gave birth to a baby boy on 25 May 2008 – both are doing well.

Dr **Rob Mayson** joined the Practice on 25 April 2008, he will be working at the Practice on Tuesday's and Friday's each week. Dr Mayson is an experienced GP and we are delighted to have him join our team.

Our Health Care Assistant, **Sam Baldry** will be rejoining the Practice on 23 June after finishing her maternity leave. Sam will be helping to support those patients wishing to stop smoking as well as performing all the routine BP checks, ECG's, Health Promotion, etc.

—Friends of Jenner--
are holding
A Coffee Morning
Tuesday, 17th June
9.30 - 12.00
***Tombola * Nearly New
*Cakes**

Practice News

Don't forget, up-to-date information on all the services provided by the Practice can be found on our website:

<http://www.oldharlowhealth.co.uk/>

or the NHS website:

<http://www.nhs.uk/Pages/homepage.aspx>.
This site also provides information on how the surgery performs nationally.

Surgery issues

Appeal to Non-attenders - Please help us to help you by contacting the surgery if you no longer need an appointment that you have made. We currently experience approximately **110** 'non-attenders' a month for GP appointments. Not only is this a waste of valuable time but other patients could have been seen in these slots.

We are currently contacting patients who have appointments with the Practice Nurses for disease management reviews by telephoning them the day before, to confirm they will be attending. This is helping to alleviate this problem.

Contact details

If you move home and/or change your telephone contact details please let the reception staff know as soon as possible. We need to ensure that your medical record is kept up-to-date and will enable us to contact you if the need arises.

—David Bell (Practice Manager)

**60 Years
Happy Birthday NHS – 5th July 2008**

