

# The Bulletin

Newsletter for the Friends of Jenner House Support Group

No. 40

December 2008

## Good news for Patients!

**Extended Hours:** We have listened to our patients' wishes and as from 24 November 2008, the surgery will be open on Monday evenings until 8.45pm.

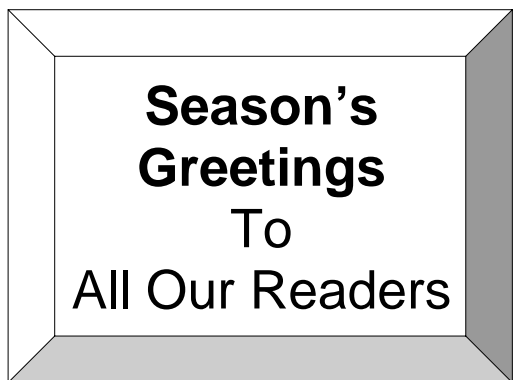
Routine pre-bookable GP appointments and Practice Nurse appointments will be available. The last bookable appointment is 8.00pm.

We hope that by offering these routine appointments with the GP's and Nurses, it will provide greater access for the working population, who will be able to obtain a routine appointment that fits around their working hours.

During these opening hours the Reception desk will be open to book appointments, collect prescriptions, provide test results and answer any queries.

Please note the Practice will **NOT** cover emergency appointments during these hours, These will continue to be provided by the Deputising service the Partnership of East London Co-operative (PELC) on **0208 911 1133** from 6.30pm to 8.00am.

*Help us, to help you by ensuring that you attend any appointments booked.*



## PRACTICE NEWS

### Flu vaccinations

Yet again, over 1,200 people attended the two Saturday morning flu vaccination clinics, the experience from the previous year ensured that queues were kept to a minimum and that the two mornings went very smoothly. A big **thank you** to the Friends of Jenner for their support and assistance, as well as to all the staff who gave up their Saturday morning.

**If you are over 65 or have a chronic disease and have not yet had your vaccination — please ask at Reception for an appointment.**

### Staff

We have one new member of staff **Joanna Comerford** who started on 1 October and will help support the Reception and Administration team.

### Practice website

Don't forget, up-to-date information on all the services provided by the Practice can be found on our website:

<http://www.oldharlowhealth.co.uk/> or the NHS website:

<http://www.nhs.uk/Pages/homepage.aspx>.

This site also provides information how the surgery performs nationally.

*David Bell*  
Practice Manager